

# Customer Safety Information

The Swap Meet (SM) will remain open and expand if all goes as planned, customers and vendors observe safety protocols, and staff and vendors effectively enforce safety protocols with customers. The following Covid-19 Operation Plan is based on state guidelines mandated by the governor and the Tulare County Health Department and are subject to change as the state updates guidelines.

1. Until further notice, vendors may ONLY sell to customers between the hours of 8am - 2pm. No customers are allowed in the SM before 8am or after 2pm. Vendors at the SM who sell before or after this time will be disqualified and may not continue to sell at SM.
2. Designated Entrances and Exits will be strictly enforced. Staff will be posted at these locations throughout the day.
3. Customer capacity will be limited as directed by the Tulare County Public Health Department and state guidelines related to the county tier status. Once capacity is reached, additional customers will not be allowed entrance until customers exit the SM.
4. To ensure proper physical distancing SM rows will be one way only for customer traffic. Directional signs will encourage the safe flow of customer travel through designated entrances and throughout the SM.
5. Customers must maintain a social distance of 6 feet at all times. Groups of 10 or more will not be allowed to congregate in any fashion throughout the SM and parking lot. SM security and staff will patrol and ensure physical distancing is followed.
6. Two portable/stand up sanitizer dispensers will be located at the entrance and exit that customers will be required to use prior to access. Also, handwashing sinks are available and noted on the map.
7. All are strongly encouraged to avoid touching your face with your hands directly.
8. All are strongly encouraged to bring their own hand sanitizer for use while shopping. Several handwashing stations will be available throughout the SM (see map for locations).
9. Restrooms will be cleaned and disinfected hourly. A restroom attendant will be present intermittently throughout the day. Usual do-not-enter signs will be used while cleaning. Physical distancing will be required and monitored throughout the day.
10. Physical distancing signage will be posted throughout the SM.
11. Customers MUST wear masks or protective shielding over noses and mouths unless they are under 2 years of age per [CDPH guidelines](#).
12. Vendors will be required to wear masks or protective shielding over noses and mouths per [CDPH guidelines](#). Vendors will also be required to either wear gloves or in lieu of gloves provide contactless transactions while selling at the SM.
13. Vendors will be required to manage a maximum number of customers at their booths (3-4 at one time).
14. Vendors are strongly encouraged to use acrylic/plexiglass shields between merchandise and payment area at each booth.
15. Outdoor eating areas may be permissible, but the vendor is responsible to ensure customer physical distancing with no more than four (4) six foot tables per 20x20 outdoor eating area spaced 6 feet apart. Vendors will not be permitted more than one (1) 20x20 outdoor eating space. Outdoor eating areas must be disinfected after each use. For additional information

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regarding outdoor eating guidelines visit <https://covid19.ca.gov/industry-guidance/#restaurants>.

16. A new map developed with vendor spots locations, designated entrances, directional signage locations, restrooms identified, hand cleansing locations, office location, etc.
17. Customers are encouraged to report safety violations to the SM staff.